

Making the Tube safer and more convenient

Since 1994, we have worked with London Underground on 34 station car parks along the Central Piccadilly and Northern Lines. Over this time we have made considerable investments to improve convenience and safety.

Manned car parks

We work in partnership with London Underground to manage 2,950 spaces at 34 station car parks along the Central Northern and Piccadilly Lines. With more than 25 staff, all car parks are manned 10 hours a day, 6 days a week (with Sundays and Bank Holidays free to the public and unmanned). As well as managing cash collections and enforcement, we are also responsible for maintenance and cleaning.

Major investment

In 2002, we managed the total refurbishment of all 34 surface car parks, to the value of £1.1 million, completed within 5 weeks. VINCI Park has since been working with the British Transport Police on Operation Hawkeye, an initiative to reduce car park related crime. CCTV is being installed at all London Underground car parks, to be monitored 24 hours a day, seven days a week. New lighting has also been installed.

Secured Car Parking awards

We secured 34 Safer Parking awards as a result of this major investment in fencing, lighting, surfacing, signage, ticketing equipment, and speed and height restrictions.

Our attendants can provide customers with advice or help with flat batteries or to retrieve keys, arrange breakdown recovery or other needs. We also provide a 24 hour free customer Help-Line.

London Underground Limited

Contract: Since 1994

Scope: 34 car parks

Investment: £1.1 million

Services: Enforcement, maintenance, CCTV, customer help-line, free customer services