



Better all round

In September 2006, VINCI Park won the contract to improve and manage the campus car parks for an initial 3-year period. We are committed to providing an improved service that will not only make parking safer and easier, but that will also enhance the image of the University of Wales Institute.

Primary focus

With four academic campuses and one residential site serving more than 7000 students, there was heavy car usage and limited parking control. This meant that at peak times demand exceeded supply, causing general frustration for all users.

New systems

We have provided a comprehensive car park management service. This includes the provision and maintenance of Pay and Display machines, as well as all cash collection and enforcement. We will also provide assistance to drivers.

Investment

After a comprehensive review of requirements, we have embarked on a significant programme of rapid investment. The initial phase included a six-week schedule of work which involved providing 22 new Parkeon Stelio pay and display machines, 8,500 square metres of resurfacing work and a mile of new line markings. All work was completed on time and within budget.

Customer service

Our aim is to help all customers, by providing a safe and secure environment and to maintain good traffic flow on all sites. This will include a visible on-site attendant to help and to supervise parking.

University of Wales Institute, Cardiff

Contract: 3 years (plus option to extend)

Scope: All car parks

Investment: Upgrade of facilities, new surfaces, improved markings, new machines, signage, communications

Services: Visible attendant, assistance, cash collection, enforcement